



# HyperWare™ Restaurant Software

T7Plus  
with SPOS 09A



**Note:** Printing a second receipt, the customer receipt, is an option for all transactions.

CREDIT SALE	
Terminal Display	Action
SWIPE CUSTOMER CARD	Swipe credit card through card reader.
ENTER SERVER NUMBER	Enter server number, then press <b>ENTER</b> .
BASE AMOUNT \$0.00	Enter amount of sale, then press <b>ENTER</b> .
TIP AMOUNT \$0.00	Enter Tip amount, then press <b>ENTER</b> ; or just press <b>Enter</b> and complete tip adjust later.
TOTAL CORRECT? \$0.00	Press <b>YES</b> to confirm, <b>NO</b> to change amount.
COMMS	Terminal dials host.
RESPONSE	Approval number is displayed on screen, and printed on receipt.
Approval 123456	

DEBIT SALE	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Debit</b> button.
SWIPE CUSTOMER CARD	Swipe card through card reader.
ENTER SERVER NUMBER	Enter Server number, press <b>ENTER</b> .
BASE AMOUNT \$0.00	Enter amount of sale, press <b>ENTER</b> .
TIP AMOUNT \$0.00	Enter Tip amount, press <b>ENTER</b> .
Waiting for PIN	Customer enters PIN on attached PIN pad.
COMMS	Terminal dials host.
Response	Approval number is displayed on screen, and printed on receipt.
Approval 123456	

CREDIT REFUND	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Refund</b> button
SWIPE CUSTOMER CARD	Swipe card through card reader.
ENTER SERVER NUMBER	Enter server number, press <b>ENTER</b> .
AMOUNT \$0.00	Enter amount of refund, press <b>ENTER</b> .
COMMS	Terminal dials host.
Response	Approval number is displayed on screen, and printed on receipt.
Approval 123456	

DEBIT REFUND	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Debit</b> and <b>Refund</b> button
SWIPE CUSTOMER CARD	Swipe card through card reader.
ENTER SERVER NUMBER	Enter server number, press <b>ENTER</b> .
AMOUNT \$0.00	Enter amount of refund, press <b>ENTER</b> .
Waiting for PIN	Customer enters PIN on attached PIN pad.
COMMS	Terminal dials host.
Response	Approval number is displayed on screen, and printed on receipt.
Approval 123456	

SERVER SIGN-ON	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Function, 77</b> , then <b>Enter</b>
ENTER SERVER NUMBER	Enter server ID, then press <b>Enter</b>
SIGN-ON? Y or N	Touch <b>YES</b> to add this server ID to terminal.
TRANSACTION ACCEPTED	Server Sign-On is complete.

OPEN TAB	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Function, 20</b> , then <b>ENTER</b>
1-OPEN 2-CLOSE 3-PRINT	Press <b>1</b> , then <b>ENTER</b> to open a Tab
SWIPE CUSTOMER CARD	Swipe credit card through card reader.
ENTER SERVER NUMBER	Enter Server number, press <b>ENTER</b>
BASE AMOUNT \$0.00	Enter amount of sale, press <b>ENTER</b>
TOTAL CORRECT? \$0.00	Touch <b>YES</b> to confirm adjusted total amount.
COMMS	Terminal dials host.
RESPONSE	Approval number is displayed on screen, and printed on receipt
Approval 123456	

CLOSE TAB	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Function, 20</b> , then <b>ENTER</b>
1-OPEN 2-CLOSE 3-PRINT	Press <b>2</b> , then <b>ENTER</b> to close a Tab
PRESS HERE FOR MENU	Touch Menu Bar at top of screen.
ENTER INVOICE NUMBER	Enter invoice number of Open Tab, press <b>ENTER</b>
CORRECT?	Touch <b>YES</b> is this is correct Invoice Number
TOTAL CORRECT? \$0.00	Touch <b>YES</b> to confirm, <b>NO</b> to change amount.
TRANSACTION ACCEPTED	Close Tab is complete

TIP ADJUST	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Adjust</b> button.
ENTER INVOICE NUMBER	Enter invoice number of original sale, press <b>Enter</b> .
BASE AMOUNT \$0.00	Enter tip amount, press <b>Enter</b> .
ENTER TIP \$0.00	
TOTAL CORRECT? \$0.00	Touch <b>YES</b> to confirm adjusted total amount
TRANSACTION ACCEPTED	Tip adjust is complete.

VOID	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Void</b> button.
ENTER INVOICE NUMBER	Enter invoice number, press <b>ENTER</b> .
XXXXXX \$0.00	Press <b>YES</b> to void this transaction. Touch <b>NO</b> if this not correct invoice number.
CORRECT? Yes or No	
COMMS	Terminal dials host.
TRANSACTION ACCEPTED	Void is complete.

REPRINT LAST RECEIPT	
Terminal Display	Action
SWIPE CUSTOMER CARD	Press <b>Function, 72</b> , then <b>ENTER</b> .
1-MERCHANT RECPT	Press <b>1</b> to reprint MERCHANT RECEIPT or
2-CUSTOMER RECPT	press <b>2</b> to reprint CUSTOMER RECEIPT, then <b>ENTER</b> .
REPRINT COMPLETE	Receipt is printed.